Devolutions

VISMA IT&C ADOPTED RDM TO MANAGE ITS 4000 SERVERS, MACHINES AND DEVICES
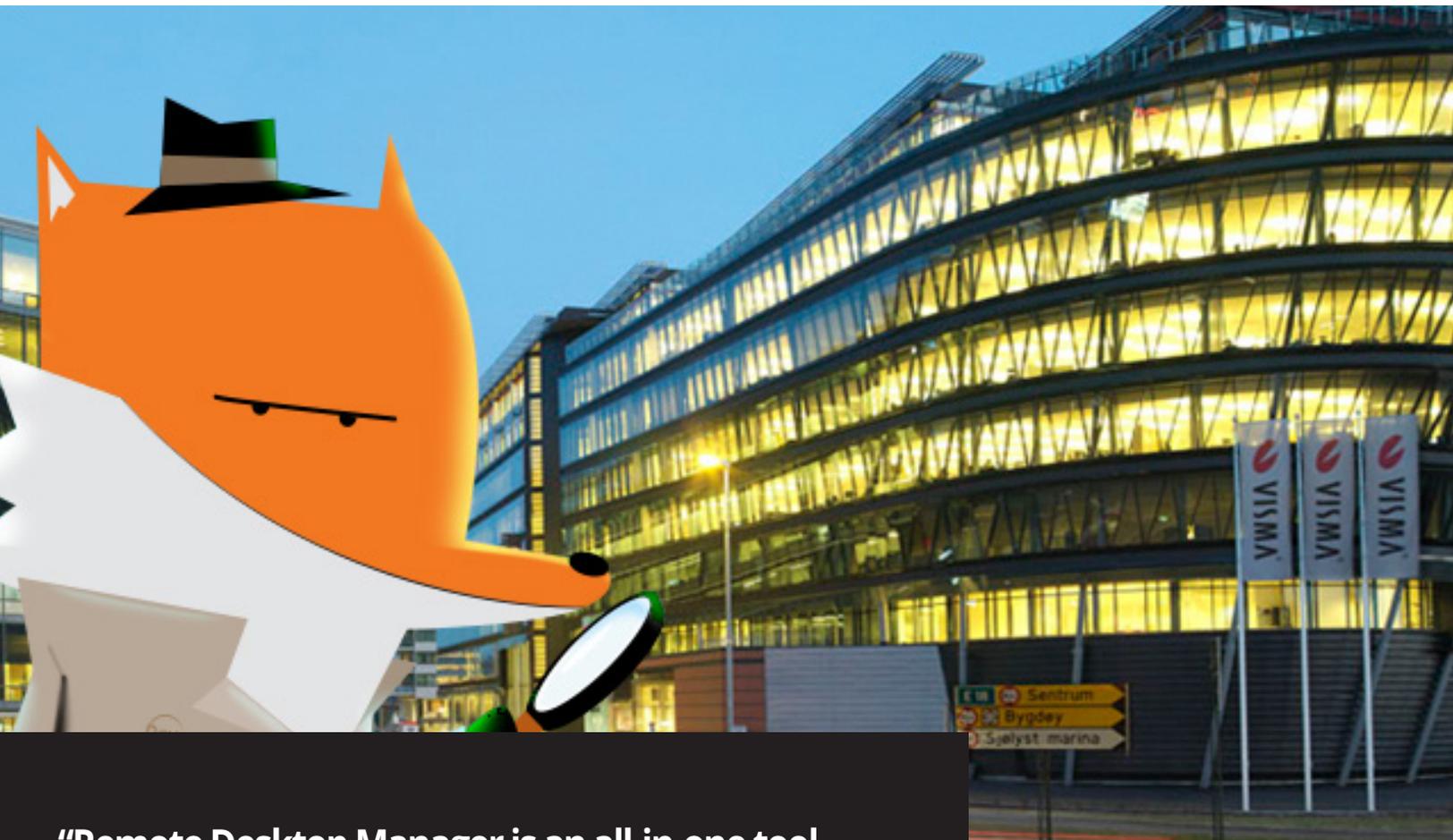
"Remote Desktop Manager is an all-in-one tool and not just an RDP tool. It makes our work more efficient and easier."

- Paul Vilcu, System Administrator, Visma IT&C

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Client Snapshot: Visma IT&C

Visma IT & Communications makes businesses more efficient by delivering software, commerce solutions, retail IT solutions, and IT-related projects and consulting. More than 500,000 customers benefit from Visma's suite of products and services, and over 300,000 customers rely on Visma as a hosting partner.

- A **clean, uncluttered, intuitive and customizable interface**

- Support for a **vast range of connection types**

- An extensive and growing library of **add-ons and new integrations**

Visma's Challenges

Visma's IT team manages approximately 4,000 servers, machines and devices. However, **the team was facing challenges and limitations with its previous remote desktop tools**, including:

- The inability to configure tabbed views
- RDP connection limits
- Cumbersome, non-intuitive interfaces
- Bugs leading to lost credentials

Here's what Paul Vilcu, Visma's System Administrator, says about his company's experience with Remote Desktop Manager:

"Our productivity is much better since we don't have to switch between PuTTY, RDPMan, MTPuTTY and PSFTP. **Remote Desktop Manager is an all-in-one tool** and not just an RDP tool. It makes our work more efficient and easier."

Visma's Solution: Remote Desktop Manager

An ex-Visma employee learned of Visma's search for a better alternative and recommended Remote Desktop Manager, which he was using at his new workplace.

Visma's IT team followed-up on the recommendation, tried Remote Desktop Manager, and quickly confirmed that **it was the solution they were looking for**. As a result, the Visma IT team is now benefiting from:

- The ability to **run multiple sessions at once** using the embedded/tabbed display mode

- Enhanced, integrated **credential management functionality**