

How to Automatically Configure a VPN for Multiple Sessions in Remote Desktop Manager



YOU CAN AUTOMATICALLY CONFIGURE A VPN FOR MULTIPLE SESSIONS AT A REMOTE LOCATION

Remote Desktop Manager is like having your very own personal concierge. In addition to managing and securing all of your remote connections, you can automatically configure a VPN for multiple sessions at a remote location. This saves a lot of time and eliminates the possibility of manual data entry errors.

Getting Started

The first thing you need to do is create your VPN entry and your remote session entries, and then place them in the same folder. If you need additional guidance on VPN entries, please <u>check out this article</u>.

Configure the VPN Settings on the Folder Entry

Once you've created your VPN entry and remote session entries, simply follow these steps:

1. Select your folder, open the **Folder Properties**, and then select the **VPN/SSH/Gateway** side menu.

2. In the **Open** list, choose how you'd like the VPN to open when you launch a remote session. We recommend choosing **Connect if unable to ping/scan**. In the **Close** list, choose how you' d like the VPN to close at the end of a remote session. We recommend choosing **On session close**.



3. In the **VPN group** section, click on the **plus sign (+)** and enter a name for your new VPN group. This will ensure that the VPN only closes when the last session in the VPN group is closed. You'll need to do the same for each of your entries, so that they'll all be part of the same VPN group.

4. In the Type list, click Session.

Remote Desktop Manage	er - Helpdesk [Defa	ult]	
Folder	General Set	ttings Advanced	
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PN/SSH/Gateway	VPN group	VPN Group Helpdesk	
nformation Advanced	Туре	Session	
	Credentials –	Configure Apple VPN	
Company	Default	🗰 Cisco VPN	
Customer		Proxy Tunnel (HTTP, SOCKS4, SOCKS4A, SOCKS5)	

5. Click the **Settings** tab, click on the **Session** dropdown menu, and then select the **VPN entry** that you created.

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Folder					
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Information		ABC Managed Service (your company)/Helpdesk/vpn			
Advanced		Windjammer (Customer) (Ottawa \DB 1 (MySQL)			
		Windjammer (Customer)\Ottawa\DB 2 (MariaDB)			
		Windjammer (Customer)\Ottawa\SSH			
		Windjammer (Customer)\Ottawa\Cloud (auto fill-in)			
		Windjammer (Customer)\Ottawa\Live (macro)			
	Other	Windjammer\Cloud Zone\RDM Jump Server\Chicago via Jump Server			

Perform a Batch Edit to Configure the Session Entries

You're almost done! Now that you've configured the VPN Settings on your Folder Entry, it's time to configure your session entries. Here are the steps:

1. Select the session entries that you want to configure in your folder. Then in the **Edit** ribbon, click on **Batch Edit** and select **Edit Entries (General Settings)**. Please note that Batch Edit is also available in the right-click context menu.



2. In the **VPN/SSH/Gateway** menu, select the **Override VPN** tab. Then select **Inherited** in the **Open** field. This will automatically set all the General options of your selected entries to **Inherited**.

🔲 Remote Desktop Manager	- Batch Edit	
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General	Verride VPN	
More	General Settings Advanced	
VPN/SSH/Gateway Permissions	General	
Password Management Security Settings	Open Inherited	
Session Recording	Close On session close -	
Information Events	VPN group	
Logs Management Tools	Type Microsoft VPN	
Advanced	Credentials	
	Default 👻	

Woo hoo! And now you are 100% done and ready to let the RDM do the work of configuring a VPN for multiple sessions. Just sit down, click, and enjoy the show! I hope this saves you time and makes your life easier.

As always, please let us know your thoughts by using the comment feature of the blog. You can also visit our forums to get help and submit feature requests, you can find them <u>here</u>.